



Drop Shipment Policy

National Products (RAM Mounts) will provide Drop Ship service directly to your customer under the following fee schedule. This fee will be added to your invoice with the description of "Drop Shipment Charge". The drop ship fee is in addition to any Shipping Charges added to your invoice.

Order Amount	Fee/Percentage
\$1-99	\$15.00 minimum
\$100-\$199	15%
\$200-\$299	10%
\$300-\$499	8%
\$500-\$999	6%
\$1,000-UP	4%

- Order amounts cannot be combined if submitting multiple Drop Ship orders at the same time. Each Drop Ship will apply to the Fee Schedule above.
- Drop Ship orders will adhere to regular lead time schedules.
- Drop ships are sent with a packing slip but no pricing details.
- Order confirmations and shipping information will be provided by regular means to the e-mail address on file for the Dealer/Reseller.
- The Dealer/Reseller is responsible for the end customer. If your customer would like to return an item, it must be returned to you directly or you can arrange for the return back to NPI directly by acquiring a RMA number from our Returns Department. In the event of a return directly to NPI, a restocking fee may apply to the Dealer/Reseller. Any credits due the end customer will be administered by the Dealer/Reseller.
- The Dealer/Reseller is responsible for the satisfaction of the end customer to be sure the correct part is ordered and that any support the customer will need is handled by your customer service personnel.